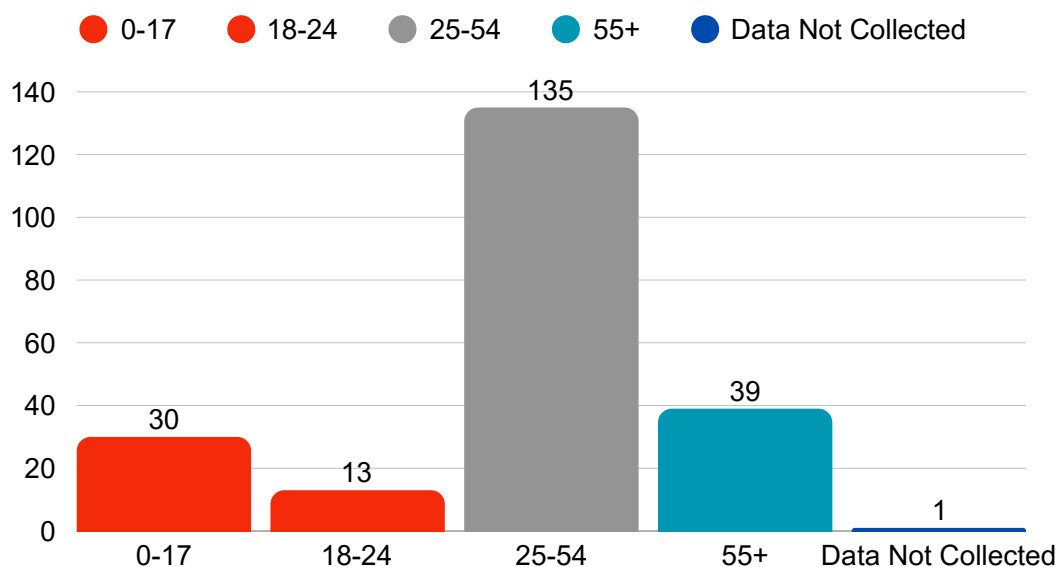


WELCOME TO OUR QUARTERLY NEWSLETTER

we're so glad you're here!

QUARTERLY METRICS



218

NUMBER OF NEIGHBORS

Between July 1 and September 30th, 2026, HFTICC served 218 individuals, including 12 Veterans. While most were adults, this number includes 30 children under the age of 18, and 13 youth between 18 and 24. 69% identified as Black/African American. 57% were chronically homeless, and 37% reported a chronic health condition. 57% reported a mental health condition, 49% reported a substance use disorder, 11% reported a developmental disability and 20% reported a physical disability.

58

POSITIVE EXITS

Between July 1 and September 30th, 2026, our team had 58 positive exits. This means 98 neighbors are no longer living in a place not meant for human habitation (e.g., street, car, abandoned building), and have moved into permanent, temporary, or emergency shelter living situations.

33

IN PERMANENT HOUSING

Between July 1 and September 30th, 2026, our team moved 33 neighbors to permanent housing situations! This number includes 13 families with children. We are so excited to welcome these neighbors home!

NEIGHBOR SPOTLIGHT

Meet Damontae

Sometimes, the journey home takes years of perseverance, determination, and a little help from people who care. For 24-year-old Damontae, that journey began in 2021, when he and his mother first started experiencing homelessness.

Living with Asperger's syndrome, Damontae faced additional challenges navigating the shelter system. As an adult with a disability, he was unable to stay at the same shelter as his mother.

Despite these challenges, Damontae never stopped trying to move forward. Throughout his experience with homelessness, he maintained part-time employment, showing up for work even while facing the uncertainty of where he would sleep at night.

Damontae's work family has been supportive throughout his journey. It was through his job that a connection to HFTICC was made. After learning that Damontae was sleeping outside the store, one of his coworkers reached out to our team to see if we could help.

And we're so grateful they did.

From the moment our team began working with Damontae, his kindness, determination, and commitment stood out. He attended every appointment, stayed engaged throughout the process, and checked in daily to make sure he was doing everything he needed to do.

Working closely with Torrey, HFTICC's Outreach Team Lead, Damontae was able to access support through a youth program and receive assistance navigating his benefits. Together, they worked through the steps needed to help him secure stable housing.

What makes Damontae's story especially meaningful is the gratitude and positivity he brought to every interaction. Even after years of uncertainty, he remained kind, appreciative, and eager to do his part. His dedication made a lasting impression on our team.



And now, Damontae finally has a place to call his own -- he even bought posters to put on his new walls!

For Damontae, having a home means more than having a roof over his head. It means stability, independence, and the opportunity to continue building a future on his own terms.

His story is also a powerful reminder of how much a single act of compassion can matter. A coworker noticed someone who needed help, reached out, and helped open the door to a new beginning.

We're incredibly proud of Damontae and grateful that he trusted our team to walk alongside him on this journey. Welcome home, Damontae!

STAFF SPOTLIGHT

Meet Demetrius and Taliyha

Some of the most meaningful connections come from people who have walked a similar path. This quarter, we're spotlighting Demetrius and Taliyha, Peer Support Specialists from our partner organization, Always Willing to Serve. As fully integrated members of the HFTICC team, they bring compassion, lived experience, and a unique understanding of the challenges our unhoused neighbors face.

Meet Demetrius

For Demetrius, the best part of his job is connecting with people who share his experiences and helping them see that change is possible.

"My favorite part about my job is I get to engage with people that share my background and give them a sense of hope, letting them know there's a way out."

His motivation is personal. Having once needed help himself, he understands the importance of having someone to turn to.

"There was a time I needed help and didn't know where to turn. I'm blessed to be able to help others and give back what was freely given to me... help."

Something you might not know about Demetrius? Despite the strength he shows every day, he admits, "Every day I wake up, I'm scared and nervous. But I choose to stay in the fight and keep pushing."

His honesty and perseverance are reminders that courage isn't the absence of fear. It's choosing to keep going.

Meet Taliyha

For Taliyha, the most rewarding part of her work is walking alongside neighbors as they rebuild their lives.

"My favorite part of my job is being able to be alongside an individual as they're on their journey to self-care and back to being their best selves."

Having experienced unsheltered homelessness herself, Taliyha knows how difficult it can be to navigate challenges without support.

"I know what it is to be unsheltered and not have a support system to just point me in the right direction, so I take it very seriously being there for others."



Something you might not know about Taliyha? She aspires to become a psychologist and open her own practice specializing in helping individuals who have experienced trauma.

Lived Experience. Real Connection. Lasting Impact.

Demetrius and Taliyha embody the power of peer support. Their experiences allow them to build trust, offer hope, and remind our neighbors that they are not alone. We're grateful for the heart these two bring to our team every day. Thank you, Demetrius and Taliyha!



PARTNER SPOTLIGHT

Project Outpour – Building Connections, Restoring Dignity



Sometimes, something as simple as a hot shower can make a world of difference. For our neighbors experiencing unsheltered homelessness, access to basic hygiene is often a challenge. That's where our incredible partners at Project Outpour come in.

Project Outpour provides mobile showers to neighbors in need, offering more than just an opportunity to get clean. Their work restores dignity, builds relationships, and creates meaningful connections with individuals who may otherwise be hesitant to seek support.

We've been especially grateful to partner with Project Outpour along the Beatties Ford Road corridor, where our teams have joined forces at the local library to provide showers, essential resources, and housing-focused street outreach. Together, we're creating opportunities to connect with neighbors who might otherwise remain disconnected from services.

It's a partnership that makes perfect sense. The showers bring neighbors to a welcoming, accessible space, creating opportunities for connection. While neighbors wait, our outreach team can engage with them, learn about their needs, and begin building pathways toward housing.

As Laura Gorecki, Executive Director of Project Outpour, explains:

"The partnership between Project Outpour & HFTICC is such a natural fit. The Project Outpour team builds relationships with individuals who frequently distrust service providers. Once we establish that trust, we can connect them to the Hearts Street Outreach team, who can work with them during the time they are waiting for showers. This brings both services together to meet people where they are to bring dignity, and connect them to the services they need to ultimately end their homelessness." That trust is where meaningful change begins.

HFTICC Founder and Executive Director Jessica Lefkowitz agrees that the two organizations' services go hand in hand and complement one another beautifully. Project Outpour's showers create a welcoming point of engagement, while HFTICC brings the resources to help neighbors navigate the often complicated path out of homelessness.

Project Outpour can provide a warm handoff to the HFTICC team. Rather than simply directing someone to another organization, they can personally introduce neighbors to outreach staff they already know and trust. That connection can make all the difference for someone who has had difficult experiences with service providers or feels overwhelmed by the process of seeking help.

Beyond the incredible service they provide, one of the things we love most about Project Outpour is their spirit! Their team brings warmth, energy, and a genuine passion for serving our neighbors. They understand that every interaction is an opportunity to remind someone that they matter.

To our friends at Project Outpour: Thank you for your compassion, your partnership, and the incredible heart you bring to this work. We're grateful to stand alongside you as we work toward a community where every neighbor has the opportunity to thrive.



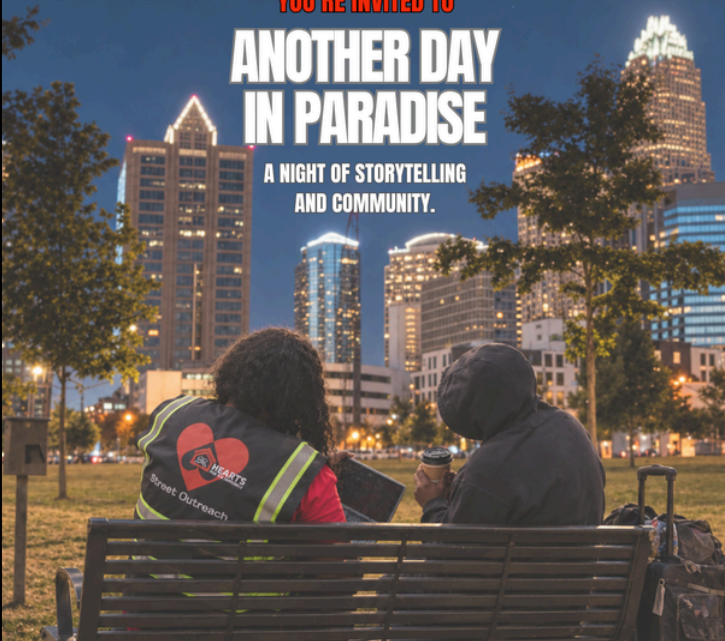
Our First Annual Major Fundraiser

11/14/2026
6:00 PM
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EVENT IMPACT SPONSOR



Join us for an unforgettable evening of storytelling, community, and impact!

On November 14, HFTICC invites you to Another Day in Paradise, a powerful theatrical experience that brings the realities of unsheltered homelessness to life and highlights the transformative power of street outreach.

Every ticket helps us continue meeting our unhoused neighbors where they are and creating pathways to permanent housing.

Tickets are on sale now, and seating is limited!

Get yours today at [HFTICC.org](https://hfticc.org) or scan the QR code below. We can't wait to see you there!

Interested in sponsoring the event? Email ktharcourt-medina@hfticc.org.

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